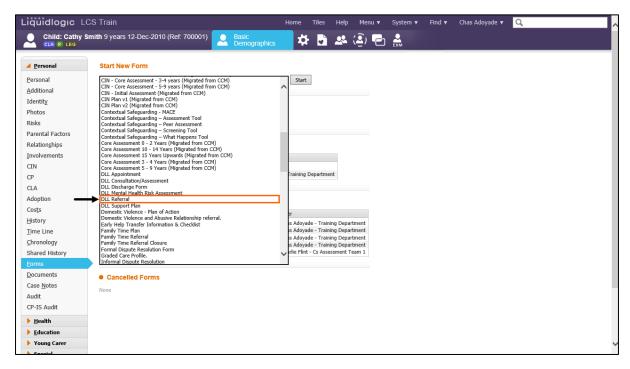
Dudley Lighthouse Links

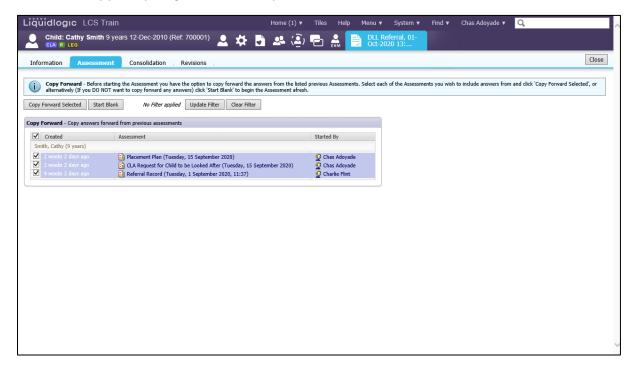
Referrals to Dudley Lighthouse Links (DLL) are recorded as standalone forms from the child's Basic Demographics.



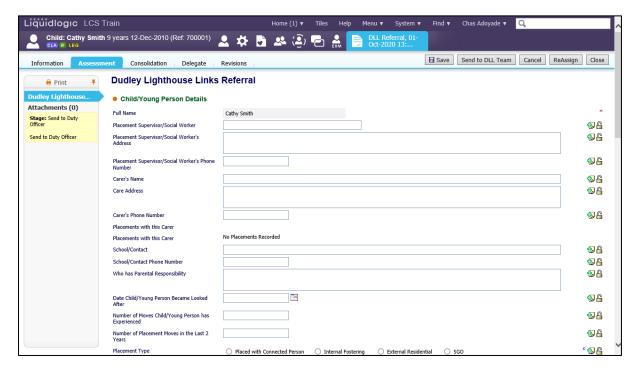
They're normally recorded by the child or young person's allocated social worker.

The exception is if the child is subject to a special guardianship order, in which case the guardian will contact the MASH team with their concerns and a MASH worker will fill the form out instead.

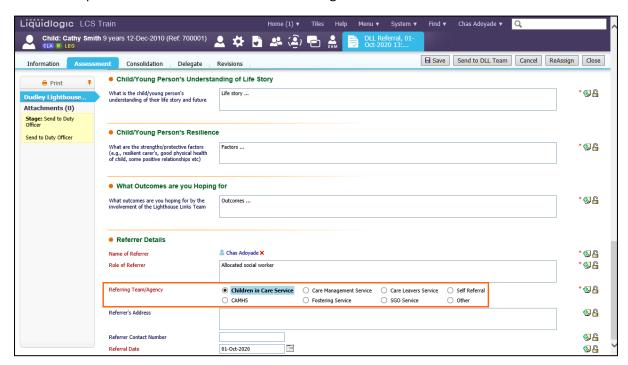
You should copy everything forward when you create the form.



It's quite simple – it mainly contains a list of basic information for the DLL worker to get up to speed on the child's case, as well as an assessment of their situation.



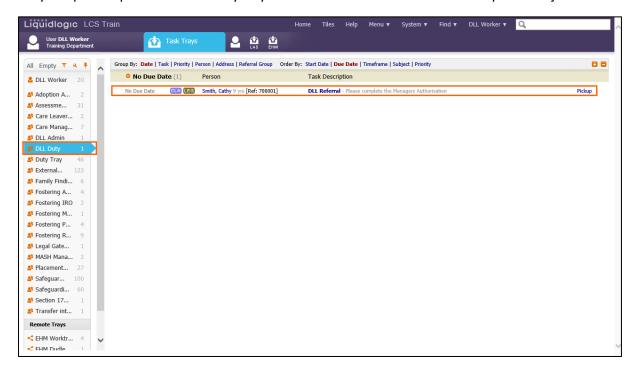
The next step is to record where the referral is coming from.



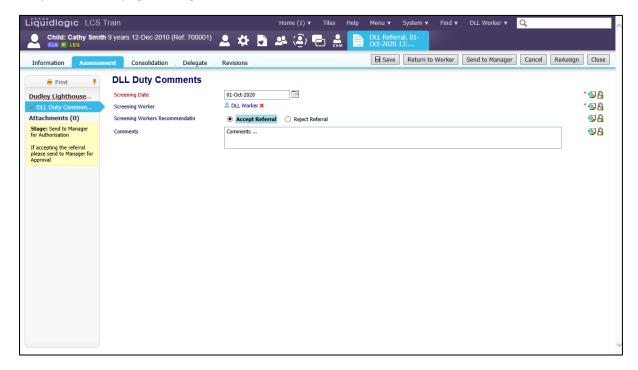
Now the form can be dated and sent to the DLL Team.

This doesn't go to your manager for authorisation – it will be up to the DLL duty worker to determine whether the case meets the criteria for their services.

They will pick it up from the DLL Duty tray and decide whether it should be accepted or rejected.

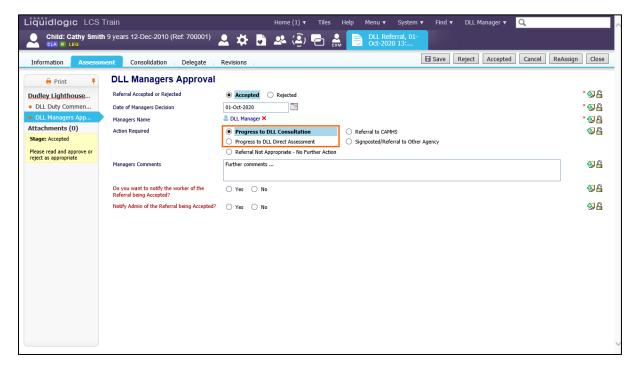


They will enter their recommendation as to whether the referral should be accepted on the 'DLL Duty Comments' page and sign and date the form.

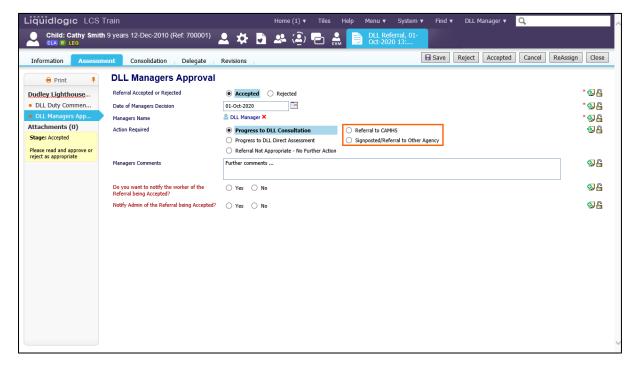


It will then be sent to the manager, who will review it and record their own views in the new 'DLL Manager Approval' section.

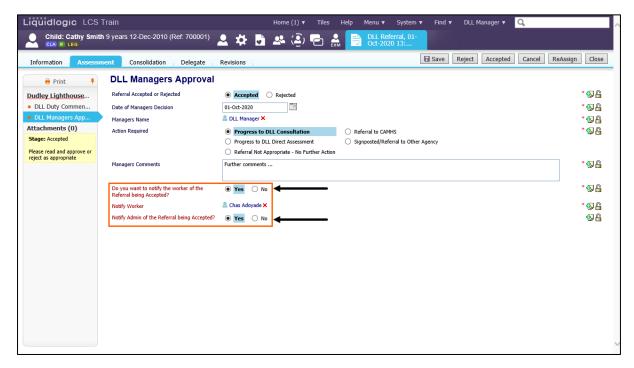
If it's clear that an assessment is needed, they can progress the case directly to an assessment, though in many cases, the process will begin with a consultation.



The other options here would all end DLL involvement in the case, either by rejecting the referral or passing it on to a different agency.



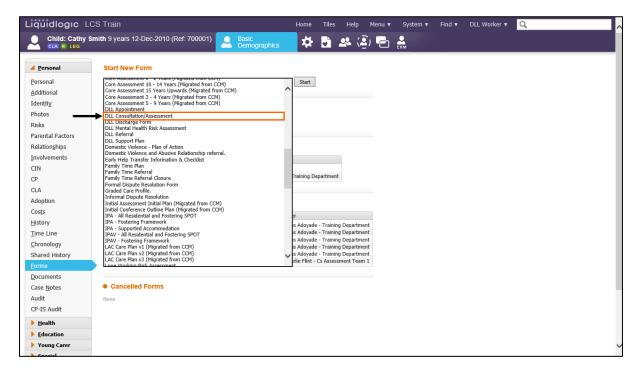
They can send a notification to the admin and the child's social worker to let them know how the referral is progressing, if necessary.



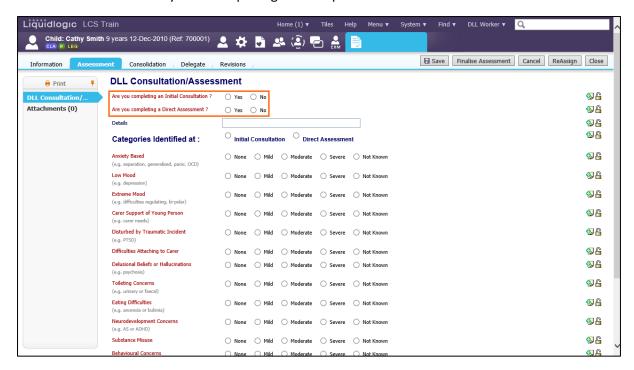
Once the referral has been accepted, the manager will allocate a DLL worker to the case by creating a new involvement.

Once that's done, the worker will need to start the DLL consultation as a standalone form from the child's Basic Demographics.

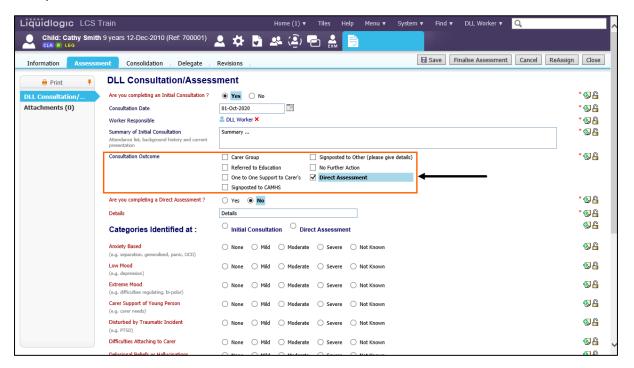
Note that the consultation and the assessment both use the same form.



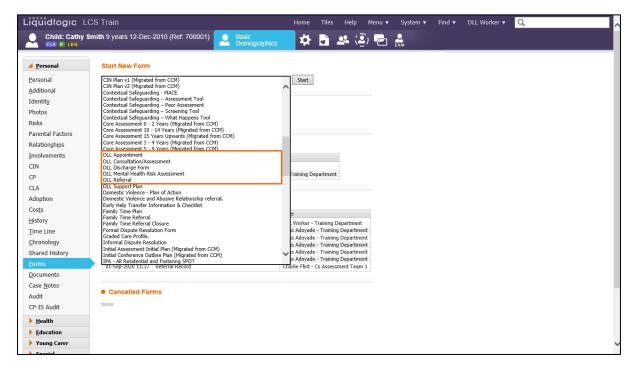
You can select which one you're completing at the top.



Finally, the worker will need to add an outcome and finalise the form.



They could start the assessment – or any other DLL form they might need to fill out – from the 'Forms' page of the child's record, like all the others.



When the work is complete, they will complete the DLL Discharge Form, again from this list.

Key points to take away:

- All DLL forms are started as standalone forms from the child or young person's record, from the referral through the assessment to the discharge.
- You can send notifications to the allocated social worker at the point of authorisation, in order to let them know the referral has been accepted.